

CUSTOMER SERVICE CONTACT INFORMATION:

Address: 85 Willow Road, Menlo Park, CA 94025

Website: robinhood.com/contact

Toll-Free Customer Service Number: (888) 275-8523

Email: help@robinhood.com**1. ROBINHOOD MONEY LLC STORED VALUE ACCOUNT DISCLOSURES**

Monthly fee	Per purchase	ATM Cash Out	Cash Reload
\$0.00	\$0.00	\$0 in-network \$0 out-of-network	N/A
ATM Balance Inquiry		N/A	
Customer service (automated or agent)		\$0 per call	
Inactivity (after 12 months with no transactions)		\$0	
We charge one other type of fee. Here is that fee:			
Transfers to External Debit Card		1.5% (minimum fee of \$.01)	
We do not currently offer overdraft or credit features			
Your funds are eligible for FDIC insurance.			
For general information about prepaid accounts, visit cfpb.gov/prepaid .			
Find details and conditions for all fees and services by calling (888) 275-8523 or visit support.robinhood.com .			
More Information			
Account Setup		\$0	
Monthly Fee		\$0	
Direct Deposit ["Early Pay"]		\$0	
Sending money using your RHY Account balance		\$0	

Receiving money	\$0
Adding money from your bank account	\$0

2. RHY STORED VALUE ACCOUNT FEE SCHEDULE

Get started		
Card issuance/activation	\$0	Fee charged for activation of the card.
Monthly usage		
Monthly fee	\$0	This fee will be deducted from your Card Account each month, beginning on the date of activation and each month thereafter on the anniversary date of activation.
Add money		
Direct deposit	\$0	
Cash reload	N/A	N/A
Spend money		
Bill payment	N/A	N/A
Transfers to External Debit Card	1.5% (min. fee of \$.01)	Fee charged for transfers to external (non-Robinhood) debit card
Get cash		
ATM withdrawal (in-network)	\$0-	“In-network” refers to the Allpoint and Moneypass. Locations can be found at INSERT.
ATM withdrawal (out-of-network)	\$0-	“Out-of-network” refers to all the ATMs outside of the Allpoint and Moneypass. You may also be charged a fee by the ATM operator even if you do not complete a transaction.
Information		

Customer service (automated or live)	\$0-	Fee for each inquiry with the Automated (IVR) system.
Using Your Card Outside the U.S.		
International transaction	0.0%	Of the U.S. dollar amount of each transaction
International ATM withdrawal	\$0-	This is our fee. You may also be charged a fee by the ATM operator, even if you do not complete a transaction.
International ATM Balance Inquiry	\$0-	This is our fee. You may also be charged a fee by the ATM operator.
Other		
Inactivity fee	\$0-	
Replacement card	\$0-	Per replacement card ordered.

Your funds will be held at or transferred to JP Morgan Chase Bank, N.A. an FDIC-insured institution. Once there, your funds are insured up to \$250,000 by the FDIC in the event JP Morgan Chase Bank, N.A. fails, if specific deposit insurance requirements are met and your account is registered. See [fdic.gov/deposit/deposits/prepaid.html](https://www.fdic.gov/deposit/deposits/prepaid.html) for details.

No overdraft/credit feature.

Contact Robinhood by phone at (888) 275-8523, by mail at 85 Willow Road, Menlo Park, CA 94025, or visit robinhood.com/contact.

For general information about prepaid accounts, visit cfpb.gov/prepaid.

If you have a complaint about a prepaid account, call the Consumer Financial Services Bureau at 1-855-411-2372 or visit cfpb.gov/complaint.

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Email: help@robinhood.com**1. ROBINHOOD PREPAID CARD PROGRAM DISCLOSURES**

Monthly fee	Per purchase	ATM withdrawal	Cash reload
\$0.00	\$0.00	\$0 in-network \$0 out-of-network	N/A
ATM balance inquiry		N/A	
Customer service (automated or live agent)		\$0	
Inactivity (after 12 months with no transactions)		\$0	
We charge no other types of fees.			
No overdraft/credit feature.			
Your funds are eligible for FDIC insurance.			
For general information about prepaid accounts, visit cfpb.gov/prepaid .			
Find details and conditions for all fees and services, please call (888) 275-8523 or visit support.robinhood.com .			

Program: Robinhood Prepaid Card; Financial Institution: Sutton Bank

2. ROBINHOOD PREPAID CARD PROGRAM FEE SCHEDULE (Fee Schedule)

All Fees	Amount	Details
Get started		
Card issuance/activation	\$0	Fee charged for activation of the card.
Monthly usage		
Monthly fee	\$0	This fee will be deducted from your Card Account each month, beginning on the date of activation and

		each month thereafter on the anniversary date of activation.
Add money		
Direct deposit	\$0	
Cash reload	N/A	N/A
Spend money		
Card to card transfer	N/A	N/A
Bill payment	N/A	N/A
Get cash		
ATM withdrawal (in-network)	\$0	“In-network” refers to the Allpoint and Moneypass ATM Networks.
ATM withdrawal (out-of-network)	\$0	“Out-of-network” refers to all the ATMs outside of the Allpoint and Moneypass ATM Network. You may be charged a fee by the ATM operator even if you do not complete a transaction.
Information		
Customer service	\$0	Fee for each inquiry with the Automated (IVR) system.
Using Your Card Outside the U.S.		
International transaction	0.0%	Of the U.S. dollar amount of each transaction
International ATM withdrawal	\$0	This is our fee. You may also be charged a fee by the ATM operator, even if you do not complete a transaction.
International ATM Balance Inquiry	\$0	This is our fee. You may also be charged a fee by the ATM operator.
Other		
Inactivity fee	\$0	
Replacement card	\$0	Per replacement card ordered.

Your funds are eligible for FDIC insurance. Your funds will be held at or transferred to Sutton Bank, an FDIC-insured institution. Once there, your funds are insured up to \$250,000 by the FDIC in the event Sutton Bank fails, if specific deposit insurance requirements are met and your card is registered. See [fdic.gov/deposit/deposits/prepaid.html](https://www.fdic.gov/deposit/deposits/prepaid.html) for details.

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