**Jurisdictions.**

Robinhood Money, LLC (“RHY”) holds money transmitter licenses in the following jurisdictions:

See [https://nmlsconsumeraccess.org/](https://nmlsconsumeraccess.org/) for licensing information

<table>
<thead>
<tr>
<th>Jurisdiction</th>
<th>License Number</th>
<th>State Agency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alabama</td>
<td>843</td>
<td>Alabama Securities Commission</td>
</tr>
<tr>
<td></td>
<td></td>
<td>401 Adams Avenue, Suite 280</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Montgomery, AL 36104</td>
</tr>
<tr>
<td>Alaska</td>
<td>AKMT-016640</td>
<td>Division of Banking &amp; Securities</td>
</tr>
<tr>
<td></td>
<td></td>
<td>500 W. Seventh Ave, Suite 1850</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Anchorage, AK 99501</td>
</tr>
<tr>
<td>Arizona</td>
<td>1022668</td>
<td>Arizona Department of Insurance and Financial Institutions</td>
</tr>
<tr>
<td></td>
<td></td>
<td>100 N 15th Ave, Suite 261</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Phoenix, AZ 85007–2630</td>
</tr>
<tr>
<td>Arkansas</td>
<td>122792</td>
<td>Arkansas Securities Department</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Heritage West Building, Suite 300</td>
</tr>
<tr>
<td></td>
<td></td>
<td>201 East Markham Street</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Little Rock, AR 72201–1692</td>
</tr>
<tr>
<td>California</td>
<td>2689</td>
<td>California Department of Financial Protection and Innovation</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2101 Arena Boulevard</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Sacramento, CA 95834</td>
</tr>
<tr>
<td>Colorado</td>
<td>500290</td>
<td>Colorado Division of Banking</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1560 Broadway, Suite 975</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Denver, CO 80202</td>
</tr>
<tr>
<td>Connecticut</td>
<td>MT-1990968</td>
<td>Connecticut Department of Banking</td>
</tr>
<tr>
<td></td>
<td></td>
<td>260 Constitution Plaza</td>
</tr>
<tr>
<td>State</td>
<td>License ID</td>
<td>Address</td>
</tr>
<tr>
<td>---------------------</td>
<td>-----------</td>
<td>--------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Delaware</td>
<td>333611</td>
<td>Office of the State Bank Commissioner</td>
</tr>
<tr>
<td></td>
<td></td>
<td>555 E. Loockerman Street, Suite 210</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Dover, DE 19901</td>
</tr>
<tr>
<td>District of Columbia</td>
<td>MTR1990968</td>
<td>Department of Insurance, Securities, and Banking</td>
</tr>
<tr>
<td></td>
<td></td>
<td>810 First Street, NE, Suite 701</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Washington, District of Columbia 20002</td>
</tr>
<tr>
<td>Florida</td>
<td>FT230000341</td>
<td>Florida Office of Financial Regulation</td>
</tr>
<tr>
<td></td>
<td></td>
<td>101 E. Gaines Street</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Tallahassee, FL 32399</td>
</tr>
<tr>
<td>Georgia</td>
<td>1990968</td>
<td>Georgia Department of Banking and Finance</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Money Services Businesses</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2990 Brandywine Road, Suite 200</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Atlanta, GA 30341–5565</td>
</tr>
<tr>
<td>Idaho</td>
<td>MTL–296</td>
<td>Idaho Department of Finance, Securities Bureau</td>
</tr>
<tr>
<td></td>
<td></td>
<td>800 Park Boulevard, Suite 200</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Boise, ID 83720–0031</td>
</tr>
<tr>
<td>Illinois</td>
<td>MT.0000414</td>
<td>Illinois Department of Financial and Professional Regulation</td>
</tr>
<tr>
<td></td>
<td></td>
<td>320 West Washington Street, 3rd Floor</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Springfield, IL 62786</td>
</tr>
<tr>
<td>Indiana</td>
<td>57564</td>
<td>Indiana Department of Financial Institutions</td>
</tr>
<tr>
<td></td>
<td></td>
<td>30 South Meridian Street, Suite 300</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Indianapolis, Indiana 46204</td>
</tr>
<tr>
<td>Iowa</td>
<td>2021–0062</td>
<td>State of Iowa Division of Banking</td>
</tr>
<tr>
<td></td>
<td></td>
<td>200 E. Grand Avenue, Suite 300</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Des Moines, IA 50309</td>
</tr>
<tr>
<td>Kansas</td>
<td>MT.0000194</td>
<td>Kansas Office of the State Bank Commissioner</td>
</tr>
<tr>
<td></td>
<td></td>
<td>700 SW Jackson Street, Suite 300</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Topeka, KS 66603</td>
</tr>
</tbody>
</table>
Kentucky SC745049 Kentucky Department of Financial Institutions
Division of Non-Depository Institutions
500 Mero St.
Frankfort, KY 40601

Louisiana
Office of Financial Institutions
8660 United Plaza Boulevard, 2nd Floor
Baton Rouge, LA 70809–7024

Maine 1990968 Maine Bureau of Financial Institutions
Consumer Outreach Program
36 State House Station
Augusta, ME 04333

Maryland 12–1990968 Maryland Office of the Commissioner of Financial Regulation
Attention: Consumer Services Unit
500 North Calvert Street, Suite 402
Baltimore, Maryland 21202

Michigan MT0023498 Michigan Department of Insurance and Financial Services
PO Box 30220
Lansing, MI 48909

Minnesota MN–MT–1990968 Minnesota Department of Commerce and Financial Institutions
Division 85 7th Place East Suite 500
St. Paul, MN 55101

Mississippi 1990968 Mississippi Department of Banking & Consumer Finance
PO Box 12129
Jackson, MS 39236

Missouri MO–22–8903 Missouri Division of Finance
PO Box 716
Jefferson City, Missouri 65102

Nebraska
Nebraska Department of Banking and Finance
Financial Institutions Division
PO Box 95006
Lincoln, NE 68509
<table>
<thead>
<tr>
<th>State</th>
<th>License ID</th>
<th>Address</th>
</tr>
</thead>
</table>
| Nevada            | MT11153    | State of Nevada  
Department of Business and Industry  
Financial Institutions Division  
1830 E College Parkway, Suite 100  
Carson City, NV 89706 |
| New Hampshire     | 24058-MT   | State of New Hampshire Banking Dept  
Consumer Credit Division  
53 Regional Drive, Suite 200  
Concord, NH 03301 |
| New Jersey        | 2104817–C22| New Jersey Department of Banking and Insurance  
PO Box 471  
Trenton, NJ 086525 |
| New Mexico        |            | New Mexico Regulation & Licensing Department  
Financial Institutions Division  
2550 Cerrillos Road  
Santa Fe, NM 87504 |
| North Carolina    | 198880     | North Carolina Commissioner of Banks  
4309 Mail Service Center  
Raleigh, NC 27699–4309 |
| North Dakota      | MT103772   | North Dakota Department of Financial Institutions  
1200 Memorial Highway  
Bismark, ND 58504 |
| Ohio              | OHMT210    | Ohio Department of Commerce  
Division of Financial Institutions  
77 South High Street, 21st Floor  
Columbus, Ohio 43215 |
| Oklahoma          |            | Oklahoma Department of Banking  
2900 North Lincoln Boulevard  
Oklahoma City, OK 73105 |
| Oregon            | 1990968    | Oregon Division of Financial Regulation  
PO Box 14480 |
<table>
<thead>
<tr>
<th>State/Location</th>
<th>Code</th>
<th>Address Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pennsylvania</td>
<td>82604</td>
<td>Department of Banking and Securities</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Consumer Services Office</td>
</tr>
<tr>
<td></td>
<td></td>
<td>17 N. 2nd Street, Suite 1300, Harrisburg, PA 17101</td>
</tr>
<tr>
<td>Puerto Rico</td>
<td>TM – 136</td>
<td>Commissioner of Financial Institutions</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Regulation and Licensing Division</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1492 Ponce de Leon Avenue</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Centro Europa Bldg. Suite 600</td>
</tr>
<tr>
<td></td>
<td></td>
<td>San Juan, PR 00907</td>
</tr>
<tr>
<td>Rhode Island</td>
<td>20214261CT</td>
<td>State of Rhode Island Department of Business Regulation</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Division of Banking</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1511 Pontiac Avenue, Bldg 68–2</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Cranston, RI 02920</td>
</tr>
<tr>
<td>South Carolina</td>
<td></td>
<td>South Carolina Department of Consumer Affairs</td>
</tr>
<tr>
<td></td>
<td></td>
<td>293 Greystone Boulevard, Ste. 400</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Columbia, SC</td>
</tr>
<tr>
<td>South Dakota</td>
<td>MT.2218</td>
<td>South Dakota Division of Banking</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1601 N. Harrison Avenue, Suite 1</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Pierre, SD 57501</td>
</tr>
<tr>
<td>Tennessee</td>
<td>1990968</td>
<td>Tennessee Department of Financial Institutions</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Tennessee Tower 26th Floor</td>
</tr>
<tr>
<td></td>
<td></td>
<td>312 Rosa L. Parks Avenue</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Nashville, TN 37243</td>
</tr>
<tr>
<td>Texas</td>
<td>3535</td>
<td>Texas Department of Banking</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2601 North Lamar Blvd.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Austin, TX 78705</td>
</tr>
<tr>
<td>US Virgin Islands</td>
<td>MT–47</td>
<td>Division of Banking, Insurance, and Financial Regulation</td>
</tr>
<tr>
<td></td>
<td></td>
<td>5049 Kongens Gade</td>
</tr>
<tr>
<td></td>
<td></td>
<td>St. Thomas, USVI 00802</td>
</tr>
</tbody>
</table>
## ROBINHOOD: RHY LICENSES & DISCLOSURES

<table>
<thead>
<tr>
<th>State</th>
<th>NMLS ID</th>
<th>Department/Agency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Utah</td>
<td>207</td>
<td>Utah Department of Financial Institutions</td>
</tr>
<tr>
<td></td>
<td></td>
<td>PO Box 146800</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Salt Lake City, UT 84114</td>
</tr>
<tr>
<td>Vermont</td>
<td>MT-1990968</td>
<td>Department of Financial Regulation</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Consumer Services</td>
</tr>
<tr>
<td></td>
<td></td>
<td>89 Main Street, Montpelier, VT 05620</td>
</tr>
<tr>
<td>Virginia</td>
<td>MO-417</td>
<td>Bureau of Financial Institutions</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Administration and Licensing Section</td>
</tr>
<tr>
<td></td>
<td></td>
<td>PO Box 640</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Richmond, VA 23218-0640</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Division of Consumer Services</td>
</tr>
<tr>
<td></td>
<td></td>
<td>150 Israel Road, S.W.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Tumwater, WA 98501</td>
</tr>
<tr>
<td>West Virginia</td>
<td>WVMT-1990968</td>
<td>West Virginia Division of Financial Institutions</td>
</tr>
<tr>
<td></td>
<td></td>
<td>900 Pennsylvania Avenue, Suite 306</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Charleston, WV 25302-3542</td>
</tr>
<tr>
<td>Wyoming</td>
<td>7279</td>
<td>Division of Banking</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2300 Capitol Ave. 2nd Floor</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Cheyenne, WY 82002</td>
</tr>
</tbody>
</table>

## Disclosures.

**Alabama**

To file a complaint:

MAIL OR DELIVER YOUR COMPLAINT TO:

Alabama Securities Commission
Enforcement Division
P.O. Box 304700
Montgomery, AL. 36130–4700

PHONE: 1–800–222–1253
PHONE: 1–334–242–2984
FAX: 1–334–242–0240
EMAIL: asc@asc.alabama.gov

Alaska
Please note that an Alaska money transmission license does not cover the transmission of virtual currency.

For Alaska Residents Only:

If your issue is unresolved by Robinhood Money, LLC (1–888–275–8523), please submit formal complaints with the State of Alaska, Division of Banking & Securities.
Please download the form here: https://www.commerce.alaska.gov/web/portals/3/pub/DBSGeneralComplaintFormupdated.pdf

Submit formal complaint form with supporting documents:

Division of Banking & Securities PO Box 110807 Juneau, AK 99811–0807

If you are an Alaska resident with questions regarding formal complaints, please email us at dbs/licensing@alaska.gov or call Nine Zero Seven Four Six Five Two Five Two One

Arizona
To file a complaint, contact:

Arizona Department of Financial Institutions
Consumer Affairs Division
ROBINHOOD: RHY LICENSES & DISCLOSURES

100 N. 15th Street, Suite 261 Phoenix, AZ 85007
E-mail: financial.consumers@dfi.az.gov
Phone: 602-771-2800
Facsimile: 602-381-1225

Arkansas
To file a complaint, contact:

Arkansas Securities Department
1 COMMERCe WAY, SUITE 402
LITTLE ROCK, ARKANSAS 72202
TELEPHONE: (501) 324–9260
FACSIMILE: (501) 324–9268

ASDInfo@securities.arkansas.gov

Or visit https://securities.arkansas.gov/file-a-complaint-2/ to submit a complaint directly.

California
If you have complaints with respect to any aspect of the money transmission activities conducted at this location, you may contact the California Department of Business Oversight at its toll-free telephone number, 1–866–275–2677, by email at consumer.services@dbo.ca.gov, or by mail at the Department of Financial Protection and Innovation Consumer Services, 2101 Arena Boulevard Sacramento, CA 95834

Colorado
CUSTOMER NOTICE
Entities other than FDIC insured financial institutions that conduct money transmission activities in Colorado, including the sale of money orders, transfer of funds, and other instruments for the payment of money or credit, are required to be licensed by the Colorado Division of Banking pursuant to the Money Transmitters Act, Title 11, Article 110, Colorado Revised Statutes.

If you have a Question about or Problem with your transaction, please contact

If you are a Colorado resident and have a complaint about Robinhood Money, LLC, please fill out the Complaint Form provided on the Colorado Division of Banking’s website and return it and any documentation supporting the complaint via mail or email to the Division of Banking at:

Colorado Division of Banking
1560 Broadway, Suite 975 Denver, CO 80202
email: DORA_BankingWebsite@state.co.us
https://banking.colorado.gov/

Connecticut  Filing a complaint:

Visit https://www.elicense.ct.gov/Activities/Complaint.aspx

Delaware  To file a complaint, contact:

1110 Forrest Avenue
Dover, DE 19904
Attention: Compliance
Phone: (302) 739–4235 or (302) 577–6722
Fax: (302) 739–2356
Email: bankcommissioner@delaware.gov

District of Columbia  If you have a question or complaint, please contact Robinhood Support at

https://robinhood.com/contact.

If you do not receive a satisfactory response, please file a complaint with DISB:

District of Columbia Department of Insurance, Securities and Banking
1050 First St., NE, Suite 801
Washington, DC 20002
Fax: (202) 354–1085
E-mail: disbcomplaints@dc.gov
https://disb.dc.gov/

**Florida**
If you have a question or complaint, please contact Robinhood Support at https://robinhood.com/contact.

Florida residents may contact the Florida Office of Financial Regulation with any unresolved questions or complaints about Robinhood Money, LLC at 200 E. Gaines Street, Tallahassee, FL 32399–0376, telephone number: (800) 848–3792 (toll free).

**Illinois**
For consumer complaints, please contact:

Illinois Department of Financial and Professional Regulation
Division of Financial Institutions
320 W. Washington
Springfield, IL 62786

Tel: 1–888–473–4858

**Indiana**
Indiana Department of Financial Institutions
30 South Meridian Street, Suite 300
Indianapolis, Indiana 46204
(317) 232–3955 or (800) 382–4880
www.in.gov/dfi

**Iowa**
Iowa Division of Banking
200 East Grand Avenue, Suite 300
Des Moines, IA 50309
(515) 281–4014
www.idob.state.ia.us
ROBINHOOD: RHY LICENSES & DISCLOSURES

Kansas
Kansas Office of the State Bank Commissioner
700 SW Jackson Street, Suite 300
Topeka, KS 66603
(785) 380–3939
www.osbckansas.org

Kentucky
Kentucky Department of Financial Institutions
Attention: Complaint Submission
500 Mero Street, 2SW19
Frankfort, KY 40601
(502) 573–3390 or (800) 223–2579
https://kfi.ky.gov/

Maine
Maine Bureau of Financial Institutions
Consumer Outreach Program
36 State House Station
Augusta, ME 04333
(207) 624–8570 or (800) 965–5235
https://www.maine.gov/pfr/financialinstitutions/

How to file a complaint with the Bureau of Financial Institutions
E-mails should be sent to bfi.info@maine.gov.
Via E-Mail: Unsecure
Use the complaint form in Word or Adobe PDF
Write to us at:
Maine Bureau of Financial Institutions
Consumer Outreach Program
36 State House Station
Augusta, ME 04333–0036
By Phone 800–965–5235 or (207) 624–8570
By Fax (207) 624–8590

To file a complaint with the Bureau, please include the following information:
Your name and home address
Telephone numbers – home, work and cell if applicable
E-mail address (if filing electronically)
The financial institution, branch and employee name
Type of account involved – no account numbers please
Statement of your complaint including dates and amounts
How have you tried to resolve this complaint?
Is anyone else involved?
Have you consulted an attorney?
What do you want the financial institution to do?
Please do not include account numbers when filing electronically unless you use a secure email link.

Maryland
The Commissioner of Financial Regulation for the State of Maryland will accept all questions or complaints from Maryland residents regarding Robinhood Money, LLC, License and NMLS number 1990968, at Commissioner of Financial Regulation, Attention: Consumer Services Unit, 500 North Calvert Street, Suite 402, Baltimore, Maryland 21202. Phone (410) 230–6077 or Toll Free at (888) 784–0136. Fax: 410–333–3866. Email: CSU.Complaints@maryland.gov.

Michigan
Michigan Department of Insurance and Financial Services
PO Box 30220
Lansing, MI 48909
(517) 284–8800 or (877) 999–6442
www.michigan.gov/difs

Minnesota
Robinhood Money, LLC, is committed to combating fraud. If you are located in the State of Minnesota and believe that your account has been accessed without your authorization, you did not initiate a transaction, are not the intended recipient of a transmission, or should you have any other questions or concerns regarding Robinhood Money, please contact our Robinhood Support at 1–888–275–8523 or
Minnesota Department of Commerce
85 7th Place East, Suite 280
Saint Paul, MN 55101
(651) 539–1600 or (800) 657–3602
https://mn.gov/commerce/

Mississippi Department of Banking & Consumer Finance
PO Box 12129
Jackson, MS 39236
(601) 321–6901 or (800) 844–2499
www.dbcf.ms.gov

Missouri Division of Finance
PO Box 716
Jefferson City, Missouri 65102
(573) 751–3242
https://finance.mo.gov/

Missouri Division of Finance Money Transmitter website:
https://finance.mo.gov/consumercredit/moneyorder.php

Nebraska Department of Banking and Finance
Financial Institutions Division
PO Box 95006
Lincoln, NE 68509
(402) 471–2171
dob.complaints@nebraska.gov
https://ndbf.nebraska.gov/consumers/complaints

Filing a Written Complaint with Nebraska Department of Banking and Finance
We must have a written complaint to proceed with the investigative process. You may use our complaint form or submit a letter. The written complaint must include
the following information:

- Your name, address and telephone number
- The specific nature of the complaint
- A narrative of the events that transpired and the dates
- Whether you have attempted to resolve the matter with Robinhood Money, LLC prior to contacting our agency
- Any names of individuals that you have worked with to resolve the complaint

It is helpful to include photocopies of any supporting documentation that you have pertaining to the specific nature of the complaint. This can include statements, correspondence, etc. Do not include original documents. Information submitted to our office that is confidential, such as bank statements, etc., will remain confidential and cannot be obtained by the public. This information may be shared with the entity and/or individual against whom the complaint is being made in an effort to resolve the matter.

Written complaints must be mailed directly to the Nebraska Department of Banking and Finance.

Nevada
State of Nevada
Department of Business & Industry
Financial Institutions Division
3300 W Sahara Avenue, Suite 250
Las Vegas, NV 89102
(702) 486–4120 or (866) 858–8951 (Toll free)
FIDComplaints@fid.state.nv.us
https://hal.nv.gov/form/FID_ADA_Forms/Complaint_Form

New Hampshire
New Hampshire Banking Department
53 Regional Drive, Suite 200
Concord, NH 03301
(603) 271–3561
1–800–735–2964 (TDD)
While all formal complaints must be in writing, the Banking Department is also available to answer inquiries. You may contact the department by phone, fax, electronic form, e-mail or in person as follows:

By Telephone: (603) 271–3561
TDD Access: Relay NH 1–800–735–2964
By Fax: (603) 271–1090
By Mail:
State of New Hampshire Banking Department
53 Regional Drive, Suite 200
Concord NH 03301
By email: legal@banking.nh.gov

**New Jersey**  
New Jersey Department of Banking and Insurance  
PO Box 471  
Trenton, NJ 086525  
609–292–7272 or 1–800–446–7467  
[https://www.nj.gov/dobi/consumer.htm](https://www.nj.gov/dobi/consumer.htm)

**New Mexico**  
If your issue is unresolved by Robinhood Money, LLC, you may direct your complaint to the New Mexico Regulations and Licensing Department, Financial Institutions Division.

New Mexico Regulation & Licensing Department  
Financial Institutions Division  
2550 Cerrillos Road  
Santa Fe, NM 87504  
(505) 476–4885  
[https://www.rld.nm.gov/financial-institutions/](https://www.rld.nm.gov/financial-institutions/)
Complaints may be sent in the form of a letter addressed to the Division or you may download and submit a completed Complaint Form to the Division. You may also receive a copy of the Division’s complaint form by calling (866) 278–0003. COPIES of pertinent information should be included with your written complaint.

Complaints, along with COPIES of any documentation, should be sent to:

Ohio Department of Commerce
Division of Financial Institutions
77 South High Street, 21st Floor
Columbus, Ohio 43215
Or faxed to: (614) 644–1631

For more information, visit

Oklahoma Banking Department
2900 North Lincoln Boulevard
Oklahoma City, Oklahoma 73105
Phone: (405) 521–2782
Oregon: If you are located in the State of Oregon and have a complaint, please first contact Robinhood Support at [https://robinhood.com/contact](https://robinhood.com/contact). If you still have an unresolved complaint regarding our money transmission activity, you may also direct your complaint to the attention of:

Oregon Division of Financial Regulation
P.O. Box 14480
Salem, Oregon 97309–0405
+1 (888) 877–4894 (toll-free in the USA).


Pennsylvania: Department of Banking and Securities
Consumer Services Office
17 N. 2nd Street, Suite 1300,
Harrisburg, PA 17101
800.722.2657
[www.dobs.pa.gov](http://www.dobs.pa.gov)

Puerto Rico: Commissioner of Financial Institutions
Regulation and Licensing Division
1492 Ponce de Leon Avenue
Centro Europa Bldg. Suite 600
San Juan, PR 00907
[https://www.daco.pr.gov/](https://www.daco.pr.gov/)

Rhode Island: State of Rhode Island Department of Business Regulation
Division of Banking
1511 Pontiac Avenue, Bldg 68–1
Cranston, RI 02920
Phone: (401) 462–9503
[https://dbr.ri.gov/divisions/banking/](https://dbr.ri.gov/divisions/banking/)
South Carolina
South Carolina Department of Consumer Affairs
293 Greystone Boulevard, Ste. 400
Columbia, SC
(800) 922–1594 (toll free in SC) or 803–734–4200
scdca@sccconsumer.gov
http://www.consumer.sc.gov/

South Dakota
South Dakota Division of Banking
1601 N. Harrison Avenue, Suite 1
Pierre, SD 57501
Phone: 605.773.3421
Fax: 866.326.7504

Tennessee
If you have questions or complaints, you can contact Robinhood at
https://robinhood.com/contact. If your issue remains unresolved, you can file a
complaint with the Tennessee Department of Financial Institutions using the
information below.

Complaint Form:
https://www.tn.gov/content/dam/tn/financialinstitutions/how-do-i/Complaint_Form.pdf

Tennessee Department of Financial Institutions
Tennessee Tower 26th Floor
312 Rosa L. Parks Avenue
Nashville, TN 37243

Phone: 615–253–2023 or 800–778–4215
www.tn.gov.tdfi

Texas
If you have a complaint about Robinhood Money, LLC, please first contact
Robinhood customer support at (1–888–275–8523 or
https://robinhood.com/contact. If you still have an unresolved complaint regarding Robinhood Money, LLC, please direct your complaint to: Texas Department of Banking, 2601 North Lamar Boulevard, Austin. Texas 78705, 1–877–276–5554 (toll free). [www.dob.texas.gov](http://www.dob.texas.gov).

**US Virgin Islands**

Office of the Lieutenant Governor  
Division of Banking, Insurance and Financial Regulation  
5049 Kongens Gade  
Charlotte Amalie  
St. Thomas, Virgin Islands 00802  
Tel: (340) 774–7166

[https://ltq.gov.vi/](https://ltq.gov.vi/)

**Utah**

Utah Department of Financial Institutions  
PO Box 146800  
Salt Lake City, UT 84114  
801–538–8834  
FAX (801) 538–8894

[https://dfi.utah.gov/](https://dfi.utah.gov/)

**Vermont**

Department of Financial Regulation  
Consumer Services  
89 Main Street, Montpelier, VT 05620

Phone:  
802–828–3301  
833–DFR–HOTLINE (toll free)  
833–337–4685 (toll free)

Washington

Please be aware that fraud may and does occur, and that fraudulent transactions may result in the loss of your money with no recourse. To report fraud or suspected fraud as it relates to your transactions with Robinhood Money, LLC, please contact us at 1-888-275-8523 or https://robinhood.com/contact

If you have a complaint, first contact Robinhood at https://robinhood.com/contact, and if you still have an unresolved complaint regarding the company’s money transmission activity, please contact the Washington State Department of Financial Institutions, Division of Consumer Services using one of the following methods:

File a complaint online, mail, or fax:
https://dfi.wa.gov/consumers/money-services-complaint
By email: CSEnforceComplaints@dfi.wa.gov

West Virginia

West Virginia Department of Financial Institutions
(304) 558–2294
www.dfi.wv.gov
900 Pennsylvania Avenue, Suite 306
Charleston, WV 25302

Wyoming

Wyoming Division of Banking
2300 Capitol Avenue
2nd Floor
Cheyenne, Wyoming 82002

Phone: (307) 777–7797
Fax: (307) 777–3555
E-mail: wyomingbankingdivision@wyo.gov