Jurisdictions.

Robinhood Money, LLC ("RHY") holds money transmitter licenses in the following jurisdictions:

See [https://nmlsconsumeraccess.org/](https://nmlsconsumeraccess.org/) for licensing information

<table>
<thead>
<tr>
<th>Jurisdiction</th>
<th>License Number</th>
<th>State Agency</th>
</tr>
</thead>
</table>
| Alabama      | 843            | Alabama Securities Commission  
401 Adams Avenue, Suite 280  
Montgomery, AL 36104 |
| Alaska       | AKMT-016640    | Division of Banking & Securities  
500 W. Seventh Ave, Suite 1850  
Anchorage, AK 99501 |
| Arizona      | 1022668        | Arizona Department of Insurance and Financial Institutions  
100 N 15th Ave, Suite 261  
Phoenix, AZ 85007–2630 |
| Arkansas     | 122792         | Arkansas Securities Department  
Heritage West Building, Suite 300  
201 East Markham Street  
Little Rock, AR 72201–1692 |
| California   | 2689           | California Department of Financial Protection and Innovation  
2101 Arena Boulevard  
Sacramento, CA 95834 |
| Colorado     | 500290         | Colorado Division of Banking  
1560 Broadway, Suite 975  
Denver, CO 80202 |
| Connecticut  | MT-1990968     | Connecticut Department of Banking  
260 Constitution Plaza |
<table>
<thead>
<tr>
<th>State</th>
<th>License Number</th>
<th>Address/Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Delaware</td>
<td>333611</td>
<td>Office of the State Bank Commissioner&lt;br&gt;555 E. Loockerman Street, Suite 210&lt;br&gt;Dover, DE 19901</td>
</tr>
<tr>
<td>District of Columbia</td>
<td>MTR1990968</td>
<td>Department of Insurance, Securities, and Banking&lt;br&gt;810 First Street, NE, Suite 701&lt;br&gt;Washington, District of Columbia 20002</td>
</tr>
<tr>
<td>Florida</td>
<td>FT230000341</td>
<td>Florida Office of Financial Regulation&lt;br&gt;101 E. Gaines Street&lt;br&gt;Tallahassee, FL 32399</td>
</tr>
<tr>
<td>Georgia</td>
<td>1990968</td>
<td>Georgia Department of Banking and Finance&lt;br&gt;Money Services Businesses&lt;br&gt;2990 Brandywine Road, Suite 200&lt;br&gt;Atlanta, GA 30341–5565</td>
</tr>
<tr>
<td>Idaho</td>
<td>MTL–296</td>
<td>Idaho Department of Finance, Securities Bureau&lt;br&gt;800 Park Boulevard, Suite 200&lt;br&gt;Boise, ID 83720–0031</td>
</tr>
<tr>
<td>Illinois</td>
<td>MT.0000414</td>
<td>Illinois Department of Financial and Professional Regulation&lt;br&gt;320 West Washington Street, 3rd Floor&lt;br&gt;Springfield, IL 62786</td>
</tr>
<tr>
<td>Indiana</td>
<td>57564</td>
<td>Indiana Department of Financial Institutions&lt;br&gt;30 South Meridian Street, Suite 300&lt;br&gt;Indianapolis, Indiana 46204</td>
</tr>
<tr>
<td>Iowa</td>
<td>2021–0062</td>
<td>State of Iowa Division of Banking&lt;br&gt;200 E. Grand Avenue, Suite 300&lt;br&gt;Des Moines, IA 50309</td>
</tr>
<tr>
<td>Kansas</td>
<td>MT.0000194</td>
<td>Kansas Office of the State Bank Commissioner&lt;br&gt;700 SW Jackson Street, Suite 300&lt;br&gt;Topeka, KS 66603</td>
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<tr>
<td>State</td>
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<td>Address</td>
</tr>
<tr>
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<td>--------------------------------------------------------------------------</td>
</tr>
</tbody>
</table>
| Kentucky   | SC745049   | Kentucky Department of Financial Institutions Division of Non-Depository Institutions
<p>|            |            | 500 Mero St.                                                             |
|            |            | Frankfort, KY 40601                                                      |
| Louisiana  |            | Office of Financial Institutions                                         |
|            |            | 8660 United Plaza Boulevard, 2nd Floor                                   |
|            |            | Baton Rouge, LA 70809–7024                                              |
| Maine      | 1990968    | Maine Bureau of Financial Institutions                                   |
|            |            | Consumer Outreach Program                                                |
|            |            | 36 State House Station                                                   |
|            |            | Augusta, ME 04333                                                       |
| Maryland   | 12–1990968 | Maryland Office of the Commissioner of Financial Regulation              |
|            |            | Attention: Consumer Services Unit                                        |
|            |            | 1100 N. Eutaw Street, Suite 611                                          |
|            |            | Baltimore, MD 21201                                                     |
| Michigan   | MT0023498  | Michigan Department of Insurance and Financial Services                  |
|            |            | PO Box 30220                                                             |
|            |            | Lansing, MI 48909                                                       |
| Minnesota  | MN-MT-1990968 | Minnesota Department of Commerce and Financial Institutions            |
|            |            | Division 85 7th Place East Suite 500                                      |
|            |            | St. Paul, MN 55101                                                     |
| Mississippi| 1990968    | Mississippi Department of Banking &amp; Consumer Finance                     |
|            |            | PO Box 12129                                                             |
|            |            | Jackson, MS 39236                                                       |
| Missouri   | MO–22–8903 | Missouri Division of Finance                                             |
|            |            | PO Box 716                                                              |
|            |            | Jefferson City, Missouri 65102                                           |
| Nebraska   |            | Nebraska Department of Banking and Finance                                |
|            |            | Financial Institutions Division                                           |
|            |            | PO Box 95006                                                             |
|            |            | Lincoln, NE 68509                                                       |</p>
<table>
<thead>
<tr>
<th>State</th>
<th>License Number</th>
<th>Address and Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nevada</td>
<td>MT11153</td>
<td>State of Nevada Department of Business and Industry Financial Institutions Division 1830 E College Parkway, Suite 100 Carson City, NV 89706</td>
</tr>
<tr>
<td>New Hampshire</td>
<td>24058-MT</td>
<td>State of New Hampshire Banking Dept Consumer Credit Division 53 Regional Drive, Suite 200 Concord NH 03301</td>
</tr>
<tr>
<td>New Jersey</td>
<td>2104817–C22</td>
<td>New Jersey Department of Banking and Insurance PO Box 471 Trenton, NJ 086525</td>
</tr>
<tr>
<td>New Mexico</td>
<td>MT103772</td>
<td>New Mexico Regulation &amp; Licensing Department Financial Institutions Division 2550 Cerrillos Road Santa Fe, NM 87504</td>
</tr>
<tr>
<td>North Carolina</td>
<td>198880</td>
<td>North Carolina Commissioner of Banks 4309 Mail Service Center Raleigh, NC 27699-4309</td>
</tr>
<tr>
<td>North Dakota</td>
<td>MT103772</td>
<td>North Dakota Department of Financial Institutions 1200 Memorial Highway Bismarck, ND 58504</td>
</tr>
<tr>
<td>Ohio</td>
<td>OHMT210</td>
<td>Ohio Department of Commerce Division of Financial Institutions 77 South High Street, 21st Floor Columbus, Ohio 43215</td>
</tr>
<tr>
<td>Oklahoma</td>
<td></td>
<td>Oklahoma Department of Banking 2900 North Lincoln Boulevard Oklahoma City, OK 73105</td>
</tr>
<tr>
<td>Oregon</td>
<td>1990968</td>
<td>Oregon Division of Financial Regulation PO Box 14480</td>
</tr>
<tr>
<td>State</td>
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<td>Regulatory Authority</td>
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<tr>
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<tr>
<td>Pennsylvania</td>
<td>82604</td>
<td>Department of Banking and Securities Consumer Services Office</td>
</tr>
<tr>
<td></td>
<td></td>
<td>17 N. 2nd Street, Suite 1300, Harrisburg, PA 17101</td>
</tr>
<tr>
<td>Puerto Rico</td>
<td>TM-136</td>
<td>Commissioner of Financial Institutions Regulation and Licensing Division</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1492 Ponce de Leon Avenue, Centro Europa Bldg. Suite 600</td>
</tr>
<tr>
<td></td>
<td></td>
<td>San Juan, PR 00907</td>
</tr>
<tr>
<td>Rhode Island</td>
<td>20214261CT</td>
<td>State of Rhode Island Department of Business Regulation Division of Banking</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1511 Pontiac Avenue, Bldg 68-2, Cranston, RI 02920</td>
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<tr>
<td>South Carolina</td>
<td></td>
<td>South Carolina Department of Consumer Affairs</td>
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<tr>
<td></td>
<td></td>
<td>293 Greystone Boulevard, Ste. 400, Columbia, SC</td>
</tr>
<tr>
<td>South Dakota</td>
<td>MT.2218</td>
<td>South Dakota Division of Banking</td>
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<tr>
<td></td>
<td></td>
<td>1601 N. Harrison Avenue, Suite 1, Pierre, SD 57501</td>
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<tr>
<td>Tennessee</td>
<td>1990968</td>
<td>Tennessee Department of Financial Institutions</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Tennessee Tower 26th Floor, 312 Rosa L. Parks Avenue, Nashville, TN 37243</td>
</tr>
<tr>
<td>Texas</td>
<td>3535</td>
<td>Texas Department of Banking</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2601 North Lamar Blvd., Austin, TX 78705</td>
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<tr>
<td>US Virgin Islands</td>
<td>MT-47</td>
<td>Division of Banking, Insurance, and Financial Regulation</td>
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<tr>
<td></td>
<td></td>
<td>5049 Kongens Gade, St. Thomas, USVI 00802</td>
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<td>NMLS ID</td>
<td>Department/Agency</td>
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<tr>
<td>Utah</td>
<td>207</td>
<td>Utah Department of Financial Institutions</td>
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<tr>
<td></td>
<td></td>
<td>PO Box 146800</td>
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<tr>
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<td></td>
<td>Salt Lake City, UT 84114</td>
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<tr>
<td>Vermont</td>
<td>MT-1990968</td>
<td>Department of Financial Regulation</td>
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<tr>
<td></td>
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<td>Consumer Services</td>
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<tr>
<td></td>
<td></td>
<td>89 Main Street, Montpelier, VT 05620</td>
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<tr>
<td>Virginia</td>
<td>MO-417</td>
<td>Bureau of Financial Institutions</td>
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<tr>
<td></td>
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<td>Administration and Licensing Section</td>
</tr>
<tr>
<td></td>
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<td>PO Box 640</td>
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<tr>
<td></td>
<td></td>
<td>Richmond, VA 23218–0640</td>
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<tr>
<td></td>
<td></td>
<td>Division of Consumer Services</td>
</tr>
<tr>
<td></td>
<td></td>
<td>150 Israel Road, S.W.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Tumwater, WA 98501</td>
</tr>
<tr>
<td>West Virginia</td>
<td>WVMT-1990968</td>
<td>West Virginia Division of Financial Institutions</td>
</tr>
<tr>
<td></td>
<td></td>
<td>900 Pennsylvania Avenue, Suite 306</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Charleston, WV 25302–3542</td>
</tr>
<tr>
<td>Wyoming</td>
<td>7279</td>
<td>Division of Banking</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2300 Capitol Ave. 2nd Floor</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Cheyenne, WY 82002</td>
</tr>
</tbody>
</table>

**Disclosures.**

**Alabama**

To file a complaint:

MAIL OR DELIVER YOUR COMPLAINT TO:

Alabama Securities Commission
Enforcement Division
P.O. Box 304700
Montgomery, AL. 36130–4700

PHONE: 1–800–222–1253
PHONE: 1–334–242–2984
FAX: 1–334–242–0240
EMAIL: asc@asc.alabama.gov

**Alaska**

Please note that an Alaska money transmission license does not cover the transmission of virtual currency.

For Alaska Residents Only:

If your issue is unresolved by Robinhood Money, LLC (1–888–275–8523), please submit formal complaints with the State of Alaska, Division of Banking & Securities.

Please download the form here:


Submit formal complaint form with supporting documents:

Division of Banking & Securities PO Box 110807 Juneau, AK 99811–0807

If you are an Alaska resident with questions regarding formal complaints, please email us at dbs.licensing@alaska.gov or call Nine Zero Seven Four Six Five Two Five Two One

**Arizona**

To file a complaint, contact:

Arizona Department of Financial Institutions
Consumer Affairs Division
100 N. 15th Street, Suite 261 Phoenix, AZ 85007
E-mail: financial.consumers@dfi.az.gov
Phone: 602-771-2800
Facsimile: 602-381-1225

Arkansas
To file a complaint, contact:

Arkansas Securities Department
1 COMMERCE WAY, SUITE 402
LITTLE ROCK, ARKANSAS 72202
TELEPHONE: (501) 324–9260
FACSIMILE: (501) 324–9268

ASDInfo@securities.arkansas.gov

Or visit https://securities.arkansas.gov/file-a-complaint-2/ to submit a complaint directly.

California
If you have complaints with respect to any aspect of the money transmission activities conducted at this location, you may contact the California Department of Financial Protection and Innovation at its toll-free telephone number, 1–866–275–2677, by email at consumer.services@dfpi.ca.gov, or by mail at the Department of Financial Protection and Innovation, Consumer Services, 2101 Arena Boulevard, Sacramento, CA 95834.

Colorado
CUSTOMER NOTICE
Entities other than FDIC insured financial institutions that conduct money transmission activities in Colorado, including the sale of money orders, transfer of funds, and other instruments for the payment of money or credit, are required to be licensed by the Colorado Division of Banking pursuant to the Money Transmitters Act, Title 11, Article 110, Colorado Revised Statutes.

If you have a Question about or Problem with your transaction, please contact

If you are a Colorado resident and have a complaint about Robinhood Money, LLC, please fill out the Complaint Form provided on the Colorado Division of Banking’s website and return it and any documentation supporting the complaint via mail or email to the Division of Banking at:

Colorado Division of Banking
1560 Broadway, Suite 975 Denver, CO 80202
e-mail: DORA_BankingWebsite@state.co.us
https://banking.colorado.gov/industry/money-transmitters

Connecticut
Filing a complaint:

Visit https://www.elicense.ct.gov/Activities/Complaint.aspx

Delaware
To file a complaint, contact:

1110 Forrest Avenue
Dover, DE 19904
Attention: Compliance
Phone: (302) 739–4235 or (302) 577–6722
Fax: (302) 739–2356
Email: bankcommissioner@delaware.gov

District of Columbia
If you have a question or complaint, please contact Robinhood Support at https://robinhood.com/contact.

If you do not receive a satisfactory response, please file a complaint with DISB:

District of Columbia Department of Insurance, Securities and Banking
1050 First St., NE, Suite 801
Washington, DC 20002
Fax: (202) 354–1085
E-mail: disbcomplaints@dc.gov
https://disb.dc.gov/

Florida
If you have a question or complaint, please contact Robinhood Support at https://robinhood.com/contact.

Florida residents may contact the Florida Office of Financial Regulation with any unresolved questions or complaints about Robinhood Money, LLC at 200 E. Gaines Street, Tallahassee, FL 32399-0376, telephone number: (800) 848-3792 (toll free).

Illinois
For consumer complaints, please contact:

Illinois Department of Financial and Professional Regulation
Division of Financial Institutions
320 W. Washington
Springfield, IL 62786
Tel: 1-888-473-4858

Indiana
Indiana Department of Financial Institutions
30 South Meridian Street, Suite 300
Indianapolis, Indiana 46204
(317) 232-3955 or (800) 382-4880
www.in.gov/dfi

Iowa
Iowa Division of Banking
200 East Grand Avenue, Suite 300
Des Moines, IA 50309
(515) 281-4014
www.idob.state.ia.us
Kansas  
Kansas Office of the State Bank Commissioner  
700 SW Jackson Street, Suite 300  
Topeka, KS 66603  
(785) 380–3939  
www.osbckansas.org

Kentucky  
Kentucky Department of Financial Institutions  
Attention: Complaint Submission  
500 Mero Street, 2SW19  
Frankfort, KY 40601  
(502) 573–3390 or (800) 223–2579  
https://kfi.ky.gov/

Maine  
Maine Bureau of Financial Institutions  
Consumer Outreach Program  
36 State House Station  
Augusta, ME 04333  
(207) 624–8570 or (800) 965–5235  
https://www.maine.gov/pfr/financialinstitutions/

How to file a complaint with the Bureau of Financial Institutions  
E-mails should be sent to bfi.info@maine.gov.  
Via E-Mail: Unsecure  
Use the complaint form in Word or Adobe PDF  
Write to us at:  
Maine Bureau of Financial Institutions  
Consumer Outreach Program  
36 State House Station  
Augusta, ME 04333–0036  
By Phone 800–965–5235 or (207) 624–8570
By Fax (207) 624–8590

To file a complaint with the Bureau, please include the following information:
Your name and home address
Telephone numbers – home, work and cell if applicable
E-mail address (if filing electronically)
The financial institution, branch and employee name
Type of account involved – no account numbers please
Statement of your complaint including dates and amounts
How have you tried to resolve this complaint?
Is anyone else involved?
Have you consulted an attorney?
What do you want the financial institution to do?
Please do not include account numbers when filing electronically unless you use a secure email link.

Maryland
The Commissioner of Financial Regulation for the State of Maryland will accept all questions or complaints from Maryland residents regarding Robinhood Money, LLC, License and NMLS number 1990968, at Commissioner of Financial Regulation, Attention: Consumer Services Unit, 1100 N. Eutaw Street, Suite 611, Baltimore, MD 21201. Phone (410) 230–6077 or Toll Free at (888) 784–0136. Fax: 410–333–3866. Email: CSU.Complaints@maryland.gov.

Michigan
Michigan Department of Insurance and Financial Services
PO Box 30220
Lansing, MI 48909
(517) 284–8800 or (877) 999–6442
www.michigan.gov/difs

Minnesota
Robinhood Money, LLC, is committed to combating fraud. If you are located in the State of Minnesota and believe that your account has been accessed without your authorization, you did not initiate a transaction, are not the intended recipient of a transmission, or should you have any other questions or concerns regarding Robinhood Money, please contact our Robinhood Support at 1–888–275–8523 or
Minhnesota Department of Commerce
85 7th Place East, Suite 280
Saint Paul, MN 55101
(651) 539–1600 or (800) 657–3602
https://mn.gov/commerce/

Mississippi Department of Banking & Consumer Finance
PO Box 12129
Jackson, MS 39236
(601) 321–6901 or (800) 844–2499
www.dbcf.ms.gov

Missouri Division of Finance
PO Box 716
Jefferson City, Missouri 65102
(573) 751–3242
https://finance.mo.gov/

Missouri Division of Finance Money Transmitter website:
https://finance.mo.gov/consumercredit/moneyorder.php

Nebraska Department of Banking and Finance
Financial Institutions Division
PO Box 95006
Lincoln, NE 68509
(402) 471–2171
dob.complaints@nebraska.gov
https://ndbf.nebraska.gov/consumers/complaints

Filing a Written Complaint with Nebraska Department of Banking and Finance
We must have a written complaint to proceed with the investigative process. You may use our complaint form or submit a letter. The written complaint must include
the following information:

- Your name, address and telephone number
- The specific nature of the complaint
- A narrative of the events that transpired and the dates
- Whether you have attempted to resolve the matter with Robinhood Money, LLC prior to contacting our agency
- Any names of individuals that you have worked with to resolve the complaint

It is helpful to include photocopies of any supporting documentation that you have pertaining to the specific nature of the complaint. This can include statements, correspondence, etc. Do not include original documents. Information submitted to our office that is confidential, such as bank statements, etc., will remain confidential and cannot be obtained by the public. This information may be shared with the entity and/or individual against whom the complaint is being made in an effort to resolve the matter.

Written complaints must be mailed directly to the Nebraska Department of Banking and Finance.

**Nevada**

State of Nevada  
Department of Business & Industry  
Financial Institutions Division  
3300 W Sahara Avenue, Suite 250  
Las Vegas, NV 89102  
(702) 486–4120 or (866) 858–8951 (Toll free)  
FIDComplaints@fid.state.nv.us  
https://hal.nv.gov/form/FID_ADA_Forms/Complaint_Form

**New Hampshire**

New Hampshire Banking Department  
53 Regional Drive, Suite 200  
Concord, NH 03301  
(603) 271–3561  
1–800–735–2964 (TDD)
While all formal complaints must be in writing, the Banking Department is also available to answer inquiries. You may contact the department by phone, fax, electronic form, e-mail or in person as follows:

By Telephone: (603) 271–3561
TDD Access: Relay NH 1–800–735–2964
By Fax: (603) 271–1090
By Mail:
State of New Hampshire Banking Department
53 Regional Drive, Suite 200
Concord NH 03301
By email: legal@banking.nh.gov

New Jersey
New Jersey Department of Banking and Insurance
PO Box 471
Trenton, NJ 086525
609–292–7272 or 1–800–446–7467
https://www.nj.gov/dobi/consumer.htm

New Mexico
If your issue is unresolved by Robinhood Money, LLC, you may direct your complaint to the New Mexico Regulations and Licensing Department, Financial Institutions Division.

New Mexico Regulation & Licensing Department
Financial Institutions Division
2550 Cerrillos Road
Santa Fe, NM 87504
(505) 476–4885
https://www.rld.nm.gov/financial-institutions/
North Carolina  North Carolina Commissioner of Banks  
4309 Mail Service Center  
Raleigh, NC 27699–4309  
919–733–3016  
www.nccob.gov

North Dakota  North Dakota Department of Financial Institutions 
1200 Memorial Highway 
Bismark, ND 58504 
(701) 328–9933 
dfi@nd.gov 
www.nd.gov/dfi

Ohio  Complaints may be sent in the form of a letter addressed to the Division or you may download and submit a completed Complaint Form to the Division. You may also receive a copy of the Division’s complaint form by calling (866) 278–0003. COPIES of pertinent information should be included with your written complaint.

Complaints, along with COPIES of any documentation, should be sent to:

Ohio Department of Commerce 
Division of Financial Institutions 
77 South High Street, 21st Floor 
Columbus, Ohio 43215 
Or faxed to: (614) 644–1631

For more information, visit

Oklahoma  Oklahoma Banking Department 
2900 North Lincoln Boulevard 
Oklahoma City, Oklahoma 73105 
Phone: (405) 521–2782
If you are located in the State of Oregon and have a complaint, please first contact Robinhood Support at https://robinhood.com/contact. If you still have an unresolved complaint regarding our money transmission activity, you may also direct your complaint to the attention of:
Oregon Division of Financial Regulation
P.O. Box 14480
Salem, Oregon 97309–0405
+1 (888) 877–4894 (toll–free in the USA).
Please visit: http://dfr.oregon.gov/ for additional information.

Pennsylvania
Department of Banking and Securities
Consumer Services Office
17 N. 2nd Street, Suite 1300,
Harrisburg, PA 17101
800.722.2657
www.dobs.pa.gov

Puerto Rico
Commissioner of Financial Institutions
Regulation and Licensing Division
1492 Ponce de Leon Avenue
Centro Europa Bldg. Suite 600
San Juan, PR 00907
https://www.daco.pr.gov/

Rhode Island
State of Rhode Island Department of Business Regulation
Division of Banking
1511 Pontiac Avenue, Bldg 68–1
Cranston, RI 02920
Phone: (401) 462–9503
https://dbr.ri.gov/divisions/banking/
ROBINHOOD: RHY LICENSES & DISCLOSURES

South Carolina: South Carolina Department of Consumer Affairs
293 Greystone Boulevard, Ste. 400
Columbia, SC
(800) 922–1594 (toll free in SC) or 803–734–4200
scdca@sccconsumer.gov
http://www.consumer.sc.gov/

South Dakota: South Dakota Division of Banking
1601 N. Harrison Avenue, Suite 1
Pierre, SD 57501
Phone: 605.773.3421
Fax: 866.326.7504

Tennessee: If you have questions or complaints, you can contact Robinhood at
https://robinhood.com/contact. If your issue remains unresolved, you can file a
complaint with the Tennessee Department of Financial Institutions using the
information below.

Complaint Form:
https://www.tn.gov/content/dam/tn/financialinstitutions/how-do-i/Complaint_Form.pdf

Tennessee Department of Financial Institutions
Tennessee Tower 26th Floor
312 Rosa L. Parks Avenue
Nashville, TN 37243

Phone: 615–253–2023 or 800–778–4215
https://www.tn.gov/tdfi/tdfi-info.html

Texas: If you have a complaint about Robinhood Money, LLC, please first contact
Robinhood customer support at (1–888–275–8523 or
https://robinhood.com/contact. If you still have an unresolved complaint regarding Robinhood Money, LLC, please direct your complaint to: Texas Department of Banking, 2601 North Lamar Boulevard, Austin. Texas 78705, 1–877–276–5554 (toll free). www.dob.texas.gov.

**US Virgin Islands**
Office of the Lieutenant Governor
Division of Banking, Insurance and Financial Regulation
5049 Kongens Gade
Charlotte Amalie
St. Thomas, Virgin Islands 00802
Tel: (340) 774–7166

[https://ltg.gov.vi/](https://ltg.gov.vi/)

**Utah**
Utah Department of Financial Institutions
PO Box 146800
Salt Lake City, UT 84114
801–538–8834
FAX (801) 538–8894

[https://dfi.utah.gov/](https://dfi.utah.gov/)

**Vermont**
Department of Financial Regulation
Consumer Services
89 Main Street, Montpelier, VT 05620

Phone:
802–828–3301
833–DFR–HOTLINE (toll free)
833–337–4685 (toll free)

Please be aware that fraud may and does occur, and that fraudulent transactions may result in the loss of your money with no recourse. To report fraud or suspected fraud as it relates to your transactions with Robinhood Money, LLC, please contact us at 1–888–275–8523 or https://robinhood.com/contact

If you have a complaint, first contact Robinhood at https://robinhood.com/contact, and if you still have an unresolved complaint regarding the company’s money transmission activity, please contact the Washington State Department of Financial Institutions, Division of Consumer Services using one of the following methods:

File a complaint online, mail, or fax:
https://dfi.wa.gov/consumers/money–services–complaint
By email: CSEnforceComplaints@dfi.wa.gov

West Virginia Department of Financial Institutions
(304) 558–2294
www.dfi.wv.gov
900 Pennsylvania Avenue, Suite 306
Charleston, WV 25302

Wyoming Division of Banking
2300 Capitol Avenue
2nd Floor
Cheyenne, Wyoming 82002

Phone: (307) 777–7797
Fax: (307) 777–3555
E-mail: wyomingbankingdivision@wyo.gov