

Complaint Submission Form

We accept and handle complaints free of charge. Please send the completed form by email to complaints_eu@robinhood.com, or by post to our registered office address.

*Fields marked with * are required for the complaint to be accepted.*

1 Your details

Full name *

Phone number (linked to your account) *

Email address (linked to your account) *

Address (street, number, city, country)

2 Representative's details

Complete this section only if someone is submitting the complaint on your behalf. Please attach a power of attorney or other document confirming the right to represent you.

Representative's full name

Representative's phone number

Representative's email address

3 Details of your complaint

Service, product or agreement your complaint relates to *

What happened? *

Circumstances supporting your complaint and any other relevant information *

Date(s) of the events

Loss or damage suffered (if applicable)

4 Supporting documents

- ☐ Power of attorney or other document confirming the right to represent
- ☐ Copy of contract or account documents
- ☐ Other documents supporting the complaint (please specify): _____

5 Confirmation

Place

Date

Signature