

# FACTS

## WHAT DOES ROBINHOOD FINANCIAL DO WITH YOUR PERSONAL INFORMATION?

### Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

### What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- account balances and transaction history
- credit history and credit scores
- email address

When you are *no longer* our customer, we continue to share your information as described in this notice.

### How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Robinhood Financial chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Robinhood Financial share?	Can you limit this sharing?
<b>For our everyday business purposes—</b> such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes.	No.
<b>For our marketing purposes—</b> to offer our products and services to you	Yes.	No.
<b>For joint marketing with other financial companies</b>	No.	We don't share.
<b>For our affiliates' everyday business purposes—</b> information about your transactions and experiences	Yes.	No.
<b>For our affiliates' everyday business purposes—</b> information about your creditworthiness	Yes.	Yes.
<b>For our affiliates to market to you</b>	Yes.	Yes.
<b>For nonaffiliates to market to you</b>	No.*	We don't share.

### To limit our sharing

- Email us at: [limitsharing@robinhood.com](mailto:limitsharing@robinhood.com)  
Please put "Limit Our Sharing" in the Subject line

#### Please note:

You must email from your registered address if you have or had an account. If you are a *new* customer, we can begin sharing your information 30 days from when we sent this notice.

When you are *no longer* our customer, we continue to share your information as described.

However, you can contact us at any time to limit our sharing.

\* Personal information may be shared with nonaffiliates at the customer's request.

### Questions?

E-mail [support@robinhood.com](mailto:support@robinhood.com)

**Who we are****Who is providing this notice?**

This form is being provided by Robinhood Financial, LLC.

**What we do****How does Robinhood Financial protect my personal information?**

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

When you access our Account holder areas, you are required to provide your user name and your password. Do not share your password and change it frequently.

**How does Robinhood Financial collect my personal information?**

We collect your personal information, for example, when you

- open an account
- provide account information
- direct us to buy and sell securities
- direct us to buy and sell options
- direct us to buy and sell other Brokerage Products

We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.

**Why can't I limit all sharing?**

Federal law gives you the right to limit only

- sharing for affiliates' everyday business purposes—information about your creditworthiness
- affiliates from using your information to market to you
- sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing.

**What happens when I limit sharing for an account I hold jointly with someone else?**

Pick either:

- "Your choices will apply to everyone on your account" or
- "Your Choices will apply to everyone on your account unless you tell us otherwise"

**Definitions****Affiliates**

Companies related by common ownership or control. They can be financial and nonfinancial companies.

- Our affiliates include companies such as Robinhood Markets, Inc. Robinhood Securities, LLC, and Robinhood Crypto, LLC, which share the common brand Robinhood.

**Nonaffiliates**

Companies not related by common ownership or control. They can be financial and nonfinancial companies.

- Robinhood Financial does not share with nonaffiliates so they can market to you

**Joint marketing**

A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

- Robinhood Financial does not Jointly Market

**Other Important Information California Residents**

[CA\\_PRIVACY\\_POLICY](#)