Robinhood Crypto, LLC (RHC) holds licenses in the following jurisdictions:

<table>
<thead>
<tr>
<th>Jurisdiction</th>
<th>License</th>
<th>State Agency</th>
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<tbody>
<tr>
<td>Alabama</td>
<td>Money Transmitter License, 784</td>
<td>Alabama Securities Commission 445 Dexter Ave., Suite 12000 Montgomery, AL 36104</td>
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<tr>
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<td>State of Alaska Division of Banking &amp; Securities 550 West 7th, Suite 1850 Anchorage, Alaska 99501</td>
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<td>Arkansas Securities Department 1 Commerce Way, Suite 402 Little Rock, AR 72202</td>
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<tr>
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<td>Connecticut Department of Banking 260 Constitution Plaza Hartford, CT 06103-1800</td>
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<td>Check Seller; Money Transmission, 27622</td>
<td>Office of the State Bank Commissioner 1110 Forrest Avenue Dover, DE 19904</td>
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<td>District of</td>
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<td>Department of Insurance, Securities, and Banking 1050 First St., NE #801 Washington, District of Columbia 20002</td>
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<tr>
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<tr>
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<tr>
<td>Georgia</td>
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<td>Georgia Department of Banking and Finance Money Services Businesses 2990 Brandywine Road, Suite 200 Atlanta, GA 30341-5565</td>
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<td>Division of Finance and Corporate Securities</td>
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<tr>
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<td>PO Box 14480 Salem, Oregon 97309-0405</td>
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<td>900 Pennsylvania Avenue</td>
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<td></td>
<td></td>
<td>Suite 306</td>
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<td>Charleston, WV 25302</td>
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</tbody>
</table>

**Customer Service Contact Information:**
Address: 85 Willow Road, Menlo Park, CA 94025
Website: robinhood.com/contact
Toll-Free Customer Service Number: (888) 275-8523
Email: help@robinhood.com

Disclosures.
For further information regarding the risks involved with cryptocurrency, please see the [Robinhood Cryptocurrency Risk Disclosure](https://robinhood.com/ssl-terms).
Alaska

Please note that an Alaska money transmission license does not cover the transmission of virtual currency.

For Alaska Residents Only:

If your issue is unresolved by RHC (888-275-8523), please submit formal complaints with the State of Alaska, Division of Banking & Securities.

Please download the form here:
Submit formal complaint form with supporting documents:
Division of Banking & Securities PO Box 110807 Juneau, AK 99811-0807

If you are an Alaska resident with questions regarding formal complaints, please email us at dbs.licensing@alaska.gov or call Nine Zero Seven Four Six Five Two Five Two One.

Florida

NOTICE: By the Florida Office of Financial Regulation

BY GRANTING ROBINHOOD CRYPTO, LLC A LICENSE, THE FLORIDA OFFICE OF FINANCIAL REGULATION IS NOT ENDORSING THE USE OF DIGITAL OR VIRTUAL CURRENCIES.

- U.S. currency is legal tender backed by the U.S. government.
- Digital and virtual currencies are not issued or backed by the U.S. government, or related in any way to U.S. currency, and have fewer regulatory protections.
- The value of digital and virtual currencies is derived from supply and demand in the global marketplace which can rise or fall independently of any fiat (government) currency.
- Holding digital and virtual currencies carries exchange rate and other types of risk.

POTENTIAL USERS OF DIGITAL OR VIRTUAL CURRENCIES, INCLUDING BUT NOT LIMITED TO BITCOIN, SHOULD BE FOREWARNED OF A POSSIBLE FINANCIAL LOSS AT THE TIME THAT SUCH CURRENCIES ARE EXCHANGED FOR FIAT CURRENCY DUE TO AN UNFAVORABLE EXCHANGE RATE. A FAVORABLE EXCHANGE RATE AT THE TIME OF EXCHANGE CAN RESULT IN A TAX LIABILITY. PLEASE CONSULT YOUR TAX ADVISOR REGARDING ANY TAX CONSEQUENCES ASSOCIATED WITH YOUR HOLDING OR USE OF DIGITAL OR VIRTUAL CURRENCIES.

If you have a question or complaint, please contact Robinhood at https://robinhood.com/contact.

Florida residents may contact the Florida Office of Financial Regulation with any unresolved questions or complaints about Robinhood Crypto, LLC at 200 E. Gaines Street, Tallahassee, FL 32399-0376, telephone number: (800) 848-3792 (toll free).

Louisiana

Virtual currency is not legal tender in the United States, is not backed by the United States government, and accounts and value balances are not subject to Federal Deposit Insurance Corporation or Securities Investor Protection Corporation protections.
Legislative and regulatory changes or actions at the state, federal, or international level may adversely affect the value of virtual currency.

Transactions in virtual currency may be irreversible, and accordingly, losses due to fraudulent or accidental transactions may not be recoverable.

Some virtual currency transactions may be immediately effective when recorded on a public ledger, which is not necessarily the date or time that that the resident initiates the transaction.

The value of virtual currency may be derived from the continued willingness of market participants to exchange legal tender for virtual currency, which may result in the potential for permanent and total loss of value of a particular virtual currency if the market for the virtual currency declines or collapses for an extended period of time.

Any surety bonds that Robinhood Crypto, LLC is required to maintain for the benefit of Louisiana residents may not be sufficient to cover all losses incurred by the residents.

Louisiana residents should perform research before purchasing or investing in virtual currency.

**Minnesota**

Robinhood Crypto, LLC, is committed to combating fraud. If you are located in the State of Minnesota and believe that your account has been accessed without your authorization, you did not initiate a transaction, are not the intended recipient of a transmission, or should you have any other questions or concerns regarding Robinhood Crypto, please contact our customer support at [https://robinhood.com/contact](https://robinhood.com/contact).

If your question or complaint is unresolved by Robinhood Crypto, LLC, you may direct your complaint to the Minnesota Department of Commerce, Financial Institutions Division at (651) 539-1500. 85 7th Place East Suite 280, Saint Paul, MN, 55101. Please visit [https://mn.gov/commerce/money/](https://mn.gov/commerce/money/) for additional information.

**Nevada**

If your issue is unresolved by Robinhood Crypto, LLC, you may direct your complaint to the Nevada Financial Institutions Division at (702) 486-4120. Please visit [https://fid.nv.gov/Resources/Resources/](https://fid.nv.gov/Resources/Resources/) for additional information.

**New Mexico**

If your issue is unresolved by Robinhood Crypto, LLC, you may direct your complaint to the New Mexico Regulations and Licensing Department, Financial Institutions Division. Please visit [http://www.rld.state.nm.us/financialinstitutions/overview.aspx](http://www.rld.state.nm.us/financialinstitutions/overview.aspx) for additional information.
New York

Robinhood Crypto, LLC, is regulated and licensed to conduct virtual currency business activities and as a money transmitter by the New York State Department of Financial Services. If you are located in the State of New York and have a complaint, please first contact our Robinhood customer support at https://robinhood.com/contact.

If you still have an unresolved complaint, you may also direct your complaint to the attention of: the New York State Department of Financial Services, One State Street, New York, NY 10004-1511; +1 (212) 709-1540. Please visit https://www.dfs.ny.gov for additional information. Please note the following disclosures associated with virtual currency:

- Virtual currency is not legal tender, is not backed by the government, and accounts and value balances are not subject to Federal Deposit Insurance Corporation or Securities Investor Protection Corporation protections.
- Legislative and regulatory changes or actions at the state, federal, or international level may adversely affect the use, transfer, exchange, and value of virtual currency.
- Transactions in virtual currency may be irreversible, and, accordingly, losses due to fraudulent or accidental transactions may not be recoverable.
- Some virtual currency transactions shall be deemed to be made when recorded on a public ledger, which is not necessarily the date or time that the customer initiates the transaction.
- The value of virtual currency may be derived from the continued willingness of market participants to exchange fiat currency for virtual currency, which may result in the potential for permanent and total loss of value of a particular virtual currency should the market for that virtual currency disappear.
- There is no assurance that a person who accepts a virtual currency as payment today will continue to do so in the future.
- The volatility and unpredictability of the price of virtual currency relative to fiat currency may result in significant loss over a short period of time.
- The nature of virtual currency may lead to an increased risk of fraud or cyber-attack.
- The nature of virtual currency means that any technological difficulties experienced by Robinhood Crypto may prevent the access or use of a customer’s virtual currency.
- Any bond or trust account maintained by Robinhood Crypto for the benefit of its customers may not be sufficient to cover all losses incurred by customers.

Oregon

If you are located in the State of Oregon and have a complaint, please first contact our customer support at https://robinhood.com/contact. If you still have an unresolved complaint regarding our money transmission activity, you may also direct your complaint to the attention of: Oregon Division of Financial Regulation, P.O. Box 14480, Salem, Oregon 97309-0405; +1 (866) 814-9710 (toll-free in the USA). Please visit: http://dfr.oregon.gov/ for additional information.

Washington

If you have a complaint, first contact Robinhood at https://robinhood.com/contact, and if you still have an unresolved complaint regarding the company’s money transmission activity, please contact the Washington State Department of Financial Institutions, Division of
Consumer Services using one of the following methods:

File a complaint online, mail, or fax: [https://dfi.wa.gov/consumers/money-services-complaints](https://dfi.wa.gov/consumers/money-services-complaints)
By phone: 1-877-RING DFI (1-877-746-4334)
By email: CSEnforceComplaints@dfi.wa.gov