

RHC Licenses & Disclosures



Jurisdictions.

Robinhood Crypto, LLC (RHC) holds licenses in the following jurisdictions:

Jurisdiction	License	State Agency
Alabama	Money Transmitter License, 784	Alabama Securities Commission 401 Adams Avenue, Suite 280 Montgomery, AL 36104
Alaska	Money Transmitter License, 11185	State of Alaska Division of Banking & Securities 550 West 7th, Suite 1850 Anchorage, Alaska 99501
Arkansas	Money Transmitter License, 115595	Arkansas Securities Department Heritage West Building, Suite 300 201 East Markham Street Little Rock, AR 72201-1692
Connecticut	Money Transmitter License, MT-1702840	Connecticut Department of Banking 260 Constitution Plaza Hartford, CT 06103-1800
Delaware	Check Seller; Money Transmission, 27622	Office of the State Bank Commissioner 555 E. Loockerman Street, Suite 210 Dover, DE 19901
District of Columbia	Money Transmitter License, MTR1702840	Department of Insurance, Securities, and Banking 810 First Street, NE, Suite 701 Washington, District of Columbia 20002
Florida	Money Transmitter License, FT230000222	Florida Office of Financial Regulation 101 E. Gaines Street Tallahassee, FL 32399
Georgia	Seller of Payment Instruments License, 61417	Georgia Department of Banking and Finance Money Services Businesses 2990 Brandywine Road, Suite 200 Atlanta, GA 30341-5565
Idaho	Money Transmitter License, MTL-0229	Idaho Department of Finance, Securities Bureau 800 Park Boulevard, Suite 200 Boise, ID 83720-0031



Iowa	Money Services License, 2018-0047	State of Iowa Division of Banking 200 E. Grand Avenue, Suite 300 Des Moines, IA 50309
Kansas	Money Transmitter License, MT.0000141	Kansas Office of the State Bank Commissioner 700 SW Jackson Street, Suite 300 Topeka, KS 66603
Maine	Money Transmitter License, NMT1710425	Department of Professional & Financial Regulation Bureau of Consumer Credit Protection 76 Northern Avenue Gardiner, ME 04345
Minnesota	Money Transmitter License, MN-MT-1702840	Minnesota Department of Commerce and Financial Institutions Division 85 7th Place East Suite 500 St. Paul, MN 55101
Nebraska	Money Transmitter License, MT-1702840	Nebraska Department of Banking & Finance 1526 K Street, Suite 300 Lincoln, NE 68508-2732
New Jersey	Money Transmitter License, 1803456-C22	New Jersey Department of Banking and Insurance 20 West State Street, PO Box 325 Trenton, NJ 08625
New Mexico	Money Transmitter License, MT-1702840	New Mexico Financial Institutions Department Mortgage Unit 2550 Cerrillos Road, 3rd Floor PO Box 25101 (87504) Santa Fe, NM 87505
New York	Money Transmitter License, MT104190 Virtual Currency License	New York Department of Financial Services One State Street New York, NY 10004-1511
North Dakota	Money Transmitter License, MT103368	North Dakota Department of Financial Institutions 2000 Schafer Street, Suite G Bismark, ND 58501
Ohio	Money Transmitter License, OHMT 144	Ohio Division of Financial Institutions 77 South High Street, 21st Floor Columbus, OH 43215
Oklahoma	Oklahoma DOB Money Transmission License, okdob001	Oklahoma Department of Banking 2900 North Lincoln Boulevard Oklahoma City, OK 73105
Oregon	Money Transmitter License, 30217	Oregon Department of Consumer and Business Services Division of Finance and Corporate Securities PO Box 14480, 350 Winter St., NE, Suite 410 Salem, Oregon 97309-0405



Rhode Island	Currency Transmitter License, 20183664MT	Department of Business Regulation 1511 Pontiac Ave Cranston, RI 02920
South Carolina	Money Transmitter License, MT-1702840	Office of the Attorney General Money Services Division 10000 Assembly Street Columbia, SC 29201
South Dakota	Money Transmitter License, MT.2158	South Dakota Department of Labor and Regulation Division of Banking 1601 N. Harrison Avenue, Suite 1 Pierre, South Dakota 57501
Vermont	Money Transmitter License, 100-142	Vermont Department of Financial Regulation 89 Main Street Montpelier, VT 05620
Washington	Money Transmitter License, 550-MT-115315	State of Washington – Department of Financial Institutions Division of Consumer Services 150 Israel Road, S.W. Tumwater, WA 98501

Disclosures.

For further information regarding the risks involved with cryptocurrency, please see the [Robinhood Cryptocurrency Risk Disclosure](#).

Alaska

Please note that an Alaska money transmission license does not cover the transmission of virtual currency.

For Alaska Residents Only:

If your issue is unresolved by Robinhood Crypto, LLC, please submit formal complaints with the State of Alaska, Division of Banking & Securities.

Formal complaints must be in writing, please download the form here:

<https://www.commerce.alaska.gov/web/portals/3/pub/DBSGeneralComplaintFormUpdated.pdf>

Formal complaint forms may be submitted via:

1. Fax: 907-465-1230
2. Email: msb_licensing@alaska.gov
3. Mail: Division of Banking & Securities PO Box 110807 Juneau, AK 99811-0807

If you have questions regarding formal complaints, please call 907-465-2521.

Florida

NOTICE: By the Florida Office of Financial Regulation



BY GRANTING ROBINHOOD CRYPTO, LLC A LICENSE, THE FLORIDA OFFICE OF FINANCIAL REGULATION IS NOT ENDORSING THE USE OF DIGITAL OR VIRTUAL CURRENCIES.

- U.S. currency is legal tender backed by the U.S. government.
- Digital and virtual currencies are not issued or backed by the U.S. government, or related in any way to U.S. currency, and have fewer regulatory protections.
- The value of digital and virtual currencies is derived from supply and demand in the global marketplace which can rise or fall independently of any fiat (government) currency.
- Holding digital and virtual currencies carries exchange rate and other types of risk.

POTENTIAL USERS OF DIGITAL OR VIRTUAL CURRENCIES, INCLUDING BUT NOT LIMITED TO BITCOIN, SHOULD BE FOREWARNED OF A POSSIBLE FINANCIAL LOSS AT THE TIME THAT SUCH CURRENCIES ARE EXCHANGED FOR FIAT CURRENCY DUE TO AN UNFAVORABLE EXCHANGE RATE. A FAVORABLE EXCHANGE RATE AT THE TIME OF EXCHANGE CAN RESULT IN A TAX LIABILITY. PLEASE CONSULT YOUR TAX ADVISOR REGARDING ANY TAX CONSEQUENCES ASSOCIATED WITH YOUR HOLDING OR USE OF DIGITAL OR VIRTUAL CURRENCIES.

If you have a question or complaint, please contact Robinhood at <https://robinhood.com/contact>.

Florida residents may contact the Florida Office of Financial Regulation with any unresolved questions or complaints about Robinhood Crypto, LLC at 200 E. Gaines Street, Tallahassee, FL 32399-0376, telephone number: (800) 848-3792 (toll free).

Minnesota

Robinhood Crypto, LLC, is committed to combating fraud. If you are located in the State of Minnesota and believe that your account has been accessed without your authorization, you did not initiate a transaction, are not the intended recipient of a transmission, or should you have any other questions or concerns regarding Robinhood Crypto, please contact our customer support at <https://robinhood.com/contact>.

New Mexico

If your issue is unresolved by Robinhood Crypto, LLC, you may direct your complaint to the New Mexico Regulations and Licensing Department, Financial Institutions Division. Please visit <http://www.rld.state.nm.us/financialinstitutions/overview.aspx> for additional information.

**New York**

Robinhood Crypto, LLC, is regulated and licensed to conduct virtual currency business activities and as a money transmitter by the New York State Department of Financial Services. If you are located in the State of New York and have a complaint, please first contact our Robinhood customer support at <https://robinhood.com/contact>.

If you still have an unresolved complaint, you may also direct your complaint to the attention of: the New York State Department of Financial Services, One State Street, New York, NY 10004-1511; +1 (212) 709-1540. Please visit <https://www.dfs.ny.gov> for additional information. Please note the following disclosures associated with virtual currency:

- Virtual currency is not legal tender, is not backed by the government, and accounts and value balances are not subject to Federal Deposit Insurance Corporation or Securities Investor Protection Corporation protections.
- Legislative and regulatory changes or actions at the state, federal, or international level may adversely affect the use, transfer, exchange, and value of virtual currency.
- Transactions in virtual currency may be irreversible, and, accordingly, losses due to fraudulent or accidental transactions may not be recoverable.
- Some virtual currency transactions shall be deemed to be made when recorded on a public ledger, which is not necessarily the date or time that the customer initiates the transaction.
- The value of virtual currency may be derived from the continued willingness of market participants to exchange fiat currency for virtual currency, which may result in the potential for permanent and total loss of value of a particular virtual currency should the market for that virtual currency disappear.
- There is no assurance that a person who accepts a virtual currency as payment today will continue to do so in the future.
- The volatility and unpredictability of the price of virtual currency relative to fiat currency may result in significant loss over a short period of time.
- The nature of virtual currency may lead to an increased risk of fraud or cyber-attack.
- The nature of virtual currency means that any technological difficulties experienced by Robinhood Crypto may prevent the access or use of a customer's virtual currency.
- Any bond or trust account maintained by Robinhood Crypto for the benefit of its customers may not be sufficient to cover all losses incurred by customers.

Oregon

If you are located in the State of Oregon and have a complaint, please first contact our customer support at <https://robinhood.com/contact>. If you still have an



unresolved complaint regarding our money transmission activity, you may also direct your complaint to the attention of: Oregon Division of Financial Regulation, P.O. Box 14480, Salem, Oregon 97309-0405; +1 (866) 814-9710 (toll-free in the USA). Please visit: <http://dfr.oregon.gov/> for additional information.

Washington If you have a complaint, first contact Robinhood at <https://robinhood.com/contact>, and if you still have an unresolved complaint regarding the company's money transmission activity, please contact the Washington State Department of Financial Institutions, Division of Consumer Services using one of the following methods:

File a complaint online, mail, or fax:

<https://dfi.wa.gov/consumers/money-services-complaints>

By phone: 1-877-RING DFI (1-877-746-4334)

By email: CSEnforceComplaints@dfi.wa.gov